



Republika e Kosovës

Republika Kosova-Republic of Kosovo

Qeveria-Vlada-Government

Zyra e Kryeministrit-Ured Premijera-Office of the Prime Minister

Zyra për Qeverisje të Mirë/Kancelarija za Dobro Upravljanje/Office on Good Governance

Action Plan (2021-2023) for the implementation of the Program for the Protection and Promotion of human rights and fundamental freedoms (2021-2025)

No.	Strategic and specific objectives, indicators and actions	Baseline	Temporary target [2021]	Last year's target [2023]	Outcome
I.	Strategic objective: Improvement of governance, transparency, institutional coordination and accountability within public institutions to further the realization of human rights				
1	Indicator: • Number of human rights policies approved upon the recommendations of the Inter-Ministerial Coordination Group on Human Rights	0	2	4	Human rights have been included in the Government's priority agenda
I.1	Specific objective: Develop effective, responsive, inclusive, participatory, and accountable institutional mechanisms at all levels for the protection and promotion of human rights				
1	Indicator: Number of meetings held during one year by the Inter-Ministerial Coordination Group on Human Rights	2	2	4	Inter-Ministerial Coordination Group on Human Rights functionalized
2	Indicator: Number of institutional mechanisms for the protection of	18 at the ministerial level	19		Institutional mechanisms for the protection of human rights at the central and local level of governance functionalized

	human rights with a focus on protection against discrimination established in accordance with applicable law	24 at the municipal level	38						
No.	Action	Deadline	Budget			Source of financing	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
I.1.1	Functionalize the Inter-ministerial Coordination Group on Human Rights as the main human rights coordination mechanism	2021	200	400	400	Kosovo Budget	OPM/OGG	Inter-Ministerial Coordination Group on Human Rights, functional Rules of Procedure of the Inter-Ministerial Coordination Group on Human Rights approved	Government Decision No. 06/87
I.1.2	Functionalize and strengthen mechanisms for protection against discrimination in government and municipalities in accordance with applicable legislation	2021-2022	5.000	5.000		Kosovo Budget	OPM/OGG Ministries, Municipalities EC EUOK	Mechanisms for protection against discrimination functionalized at the central and local level of government	Law No. 05/L-021 on protection from discrimination Regulation No. 03/2017 on institutional mechanisms for protection against discrimination in the Government and the Municipality
I.1.3	Provide professional advice on the exercise of the right to fair and timely information and access to documents	2021-2023	10.000	10.000	10.000	Kosovo Budget	OPM/OGG AGE Ministries Municipalities	Number of awareness-raising and outreach campaigns and activities organized	Constitution International Human Rights Instruments Law No. 05/L-021 on protection against discrimination

								<p>Realization of debates, roundtables with different interest groups Awareness-raising of citizens about their rights and access to services</p> <p>The websites of the ministries and municipalities updated with the necessary information regarding the information of the citizens regarding the exercise of their rights for access to services</p>	<p>Law No. 05/L -020 on gender equality</p> <p>Regulation No. 03/2017 on institutional mechanisms for protection against discrimination in the Government and the Municipality</p>
I.1.4	<p>Conduct annual performance assessment of public servants within municipalities regarding implementation of laws at the service of citizens for the following municipal services:</p> <ul style="list-style-type: none"> ➤ Public administration services; ➤ Municipal transparency; ➤ Human rights, social and family services; ➤ Gender Equality ➤ Culture, youth and sports; ➤ Disaster management; ➤ Spatial planning; 	2021-2023	2.000	2.000	2.000	Kosovo Budget	<p>MLGA Municipalities Department of Municipal Performance and Transparency, Municipalities Municipal Coordinator for Performance; Director of Municipal Administration and the Mayor.</p>	<p>Municipality's performance monitoring reports, published Publication of performance results on the official website of the relevant municipality, making the work of the municipality transparent before the citizens; And comparison of municipal performance</p>	<p>Law No. 03/L-040 on Local Self-Government</p> <p>Regulation no. 01/2020 for the municipal performance management system and the municipal performance grant scheme</p>

	<ul style="list-style-type: none"> ➤ Public spaces; ➤ Road infrastructure; ➤ Public Transport; ➤ Public parking; ➤ Supply with drinking water; ➤ Sewage; ➤ Waste management; ➤ Environmental protection. 						<p>National Audit Office (NAO) Gender Equality Officers; Human rights units within municipalities;</p>	<p>at the field level from year to year</p> <p>Reporting and monitoring the level of consultation of municipal officials with institutional mechanisms for gender equality (Gender Equality Officer) and with women's organizations;</p> <p>Publication and reporting of the level of gender mainstreaming and gender responsive budgeting in policy design and implementation;</p>	
I.1.5	<p>Coordinate actions between local and international institutions for allocation of incentive funds to municipalities based on:</p> <ul style="list-style-type: none"> ➤ human rights performance ➤ social and family services ➤ gender equality and the different needs of men and women in the respective municipalities 	2021-2023	0	0	0	Kosovo Budget Donors	<p>MLGA Department of Municipal Performance and Transparency,</p> <p>Municipal Coordinator for Performance;</p>	<p>Application of Gender Responsive Budgeting in relevant sectors and submission of GRB appendix by Municipalities - required by the Ministry of Finance under the Medium Term Budget Framework (MTBF).</p>	<p>Law No. 03/L-040 on Local Self-Government Regulation no. 01/2020 for the municipal performance management system and the municipal performance grant scheme</p>

							<p>Director of Municipal Administration; and The Mayor.</p>	<p>Preliminary Gender Analysis compiled to inform the allocation of funds, in accordance with the LGE;</p> <p>Most successful municipalities receive funding from the Incentive Fund to implement priority projects proposed by the Municipalities themselves.</p> <p>Incentive funds are allocated by the Ministry and potential donors who support the development of local government, based on indicators' performance assessed at three levels of achievement: high, medium and low</p> <p>Municipal Performance Report presents the level of municipal performance related to the provision of services to citizens, assessed according to</p>	<p>Law No. 05/1 -020 on Gender Equality</p>
--	--	--	--	--	--	--	---	---	---

								the measurement indicators of the municipal performance system, set by the MPL.	
I.1.6	Monitor the process of implementation of recommendations from the municipal performance report in improving relevant services for citizens	2021-2023	1.000	1.000	1.000	Kosovo Budget	MLGA Department of Municipal Performance and Transparency,	Report on monitoring the recommendations from the performance report of Municipalities, as well as overall performance achievements by municipalities in percentage.	Law No. 03/L-040 on Local Self-Government Regulation no. 01/2020 for the municipal performance management system and the municipal performance grant scheme
	Overall Budget for Specific Objective I.1:		18,200	18,400	13,400				
	<i>Of which capital:</i>		0	0	0				
	<i>Of which current:</i>		18,200	18,400	13,400				
I.2	Specific objective: Advancing human rights data collection, monitoring, and reporting ;								
1	Indicator: The human rights monitoring system established and integrated	Developing a Framework for Human Rights Indicators		Approved framework	Functional database			Framework of human rights indicators, approved	
2	Indicator: Progress of human rights implementation assessed	0		Annual report	Annual report			Report on monitoring the framework of human rights indicators, published	
3	Indicator: Number of capacity building trainings for government officials and civil society actors on	0		2	2			Government officials and civil society actors with the necessary capacities to monitor human rights and collect data	

Nr.	Action	Deadline	Budget			Source of financing	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
			I.2.1	Draft a manual for establishing a human rights monitoring system at country level, in consultation with civil society	2021				
1.2.2	Develop a framework of human rights indicators	2021-2022	0	7.000	0	Budget and donors	OPM/OGG, Office of the High Commissioner for Human Rights, OSCE, UNICEF, UNDP, EU, EC, AGE, OIK	The Human Rights Indicators Framework has been approved and is in line with the global indicators for human rights. Recommendation	International Human Rights Instruments Reports of local and international organizations Regulation No. 05/2016 on minimum standards for public consultation process.

							OHCHR		
I.2.3	Establish a system for monitoring the implementation of the human rights indicators framework System development (database for collecting, analysing and monitoring the implementation of human rights indicators).	2022	0	6.000	0	Budget and donors	OPM/OGG, KAS AGE MEI Line Ministries, Municipalities UNICEF, European Commission Council of Europe OSCE OHCHR	The system for monitoring the implementation of the human rights indicators framework generates data according to established standards	International Human Rights Instruments Sustainable Development Goals (SDGs) Package of laws on Human Rights;
I.2.4	Build the capacity of institutions to ensure collection, use and analysis of qualitative human rights data, disaggregated by gender, age, disability, ethnicity, etc.	2022-2023	0	5.000	7.000	Budget and donors	OPM/OGG, KAS AGE Line Ministries, Municipalities UNICEF, European Commission Council of Europe OSCE OHCHR	At least 40s officials trained on data collection, use and analysis; Databases functional and updated with data disaggregated by gender, age, disability, ethnicity, etc.	Human Rights Indicators Framework National Plan for Gender Equality (2020-2024);
I.2.5	Prepare annual progress report on human rights	2021-2023	2,000	2,000	2,000	Budget and donors	OPM/OGG, Ministries, Municipalities, Agencies	Annual report on the human rights situation published	Sectorial data available
	Overall Budget for Specific Objective I.2:		8000	20,000	9,000				
	<i>Of which capital:</i>		0	0	0				

	<i>Of which current:</i>		8000	20,000	9,000				
I.3	Specific objective: Increase transparency and facilitate access to public information and documents								
1	Indicator: Number of approved requests for access to official documents	70% (2019)	80%	90%	Increased access and trust of citizens in public institutions				
2	Indicator: Number of requests for access to public documents or reuse of public documents, handled within the legal deadline by any public institution possessing the requested public document	70% (2019)	80%	90%	Responsibility, accountability and transparency of public institutions increased				
No.	Action	Deadline	Budget			Source of financing	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
I.3.1	Strictly monitor compliance with the deadline for access to public documents by public institutions and responsible officials	On-going	0	0	0	No need for a budget	Agency for Information and Privacy – AIP Ministries Municipalities	Access to public information and documents is ensured by public institutions within the time limit set by applicable legislation Number of fines imposed on public institutions and responsible officials who have not complied with the time limit according to the provisions of this law.	Law No. 06/L-081 on Access to Public Documents

I.3.2	The Agency for Information and Privacy organizes and holds conferences, seminars and trainings for responsible public officials, civil society and the general public regarding the promotion of and capacity building for the realization of the right of access to public documents	On-going	7.000	5.000	6.000	Budget Donors	Agency for Information and Privacy – AIP OPM/OGG	Number of activities organized (conferences, seminars and trainings), At least 40s officials trained	Law No. 06/L-081 on Access to Public Documents
I.3.3	The Ombudsperson Institution, as an independent body for the protection and promotion of human rights, assists citizens in exercising the right of access to public documents according to the Constitution, this Law, and relevant laws governing the scope and responsibilities of the Ombudsperson	On-going	0	0	0	The budget of the Ombudsperson Institution	Ombudsperson Institution Agency for Information and Privacy – AIP OPM/OGG	Number of requests-complaints submitted regarding the realization of the right of access to public documents Number of recommendations addressed and implemented regarding the observance and realization of the right of access to public documents	Law No. 06/L-081 on Access to Public Documents Law No. 05/1 -019 on the Ombudsperson
	Overall Budget for Specific Objective I.3:		7,000	5,000	6,000				
	<i>Of which capital:</i>		0	0	0				
	<i>Of which current:</i>		7,000	5,000	6,000				

No.	Action	Deadline	Budget			Source of financing	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
I.4 Specific objective: Effective implementation of human rights as guaranteed by Kosovo's constitutional and legislative framework and directly applicable international and regional human rights instruments									
1	Indicator: The platform for the approximation of local legislation with the EU acquis has been operationalized	There is no platform		Developed and functional platform		Indicators for alignment with the acquis have been developed for each chapter		Legal and institutional framework for protection and promotion of human rights and communities in full compliance with international human rights standards	
2	Indicator: Number of monitoring reports of laws on human rights and communities by competent institutions	2		4		6		Monitoring of the implementation of human rights laws prioritized	
I.4.1	Competent institutions for monitoring the implementation of laws on human rights, protection against discrimination and minorities report and compile annual reports on the implementation of laws	On-going	3.000	3.500	4.000	Kosovo Budget	OGG /OPM AGE OCA Language Commissioner Ministries Municipalities OIK Labour Inspectorate	Reports on monitoring the implementation of laws drawn up and published # of female inspectors recruited in line with the affirmative measures of the Law on Gender Equality	Law No. 05/L -021 on protection from discrimination Law No. 05/1 -020 on gender equality Law No. 05/1 -019 on the Ombudsperson Law No. 03/L-047 on protection and promotion of the rights of communities and their members in the Republic of Kosovo Law No. 02/1-37 on the use of languages

I.4.2	Establish a Central Unit for translation and harmonization of legislation towards harmonized multilingual legislation	2022	0	50.000	0	Kosovo Budget Donors	Office of the Language Commissioner	Is established Central Unit for Translation and Harmonization of Legislation established within the Office of the Language Commissioner, to improve the practice of translation in the legislative process and introduce a process of editing, proofreading and language harmonization in order to harmonize multilingual legislation with high standards.	Better Regulation Strategy ¹ Concept paper on the reform of translation procedures within the Government of Kosovo - towards one harmonized multilingual legislation
I.4.3	Build the capacity of officials responsible for the process of approximation, filtration and harmonisation of domestic legislation with EU requirements and <i>acquis Communautaire</i> .	On-going	5.000	5.000	6.000	Kosovo Budget	Relevant ministry LO/OPM KIPA	Number of training sessions held and of officials trained Reports on EU directives transposed in Kosovo and on the level of their implementation, published.	European Commission's country reports;

¹http://www.kryeministri-ks.net/repository/docs/Better_Regulation_Strategy_2_0_for_Kosovo_-_ALBANIAN.pdf

I.4.4	Carry out ex-post evaluation of laws ² , focusing on the Law on Protection from Discrimination	2022	0	7.000	0	Kosovo Budget Donors	LO/OPM OGG/OPM OSCE Ministries Municipalities	Ex-post evaluation report of the Law on Protection against Discrimination drafted and published	Strategy for Good Regulation Guidelines on ex-post evaluation of the legislation in the Republic of Kosovo 1
1.4.5	The Legal Office of the Prime Minister organizes, promotes and ensures training for officials of legal departments and relevant fields regarding the implementation of ex-post evaluation in cooperation with KIPA	On-going	3.500	3.000	3.500	Kosovo Budget	LO/OPM Ministries KIPA	Training sessions held for officials of legal departments and relevant fields regarding the implementation of ex-post evaluation At least 50s officials trained	Better Regulation Strategy Guidelines on ex-post evaluation of the legislation in the Republic of Kosovo
1.4.6	Report the systematic assessment of the legality of municipal acts to ensure compliance with acts and policies of the central level of government	2021 2023	0	0		Kosovo Budget, Budget foreseen in the framework of the Sector Strategy for Local Self- Governme nt 2016- 2026	MLGA Municipalities	The system of evaluating the legality of municipal acts with line ministries, completed and operational	Strategy on Local Self-Government 2016 - 2026
	Overall Budget for Specific Objective I.4:		11,500	68,500	13,500				

²Ex-post evaluation is seen as very important in ensuring that primary and secondary legislation is implemented effectively and that legislation is properly reviewed, it is also a process of self-assessment done by the government in its policies and outcomes

	<i>Of which capital:</i>		0	0	0				
	<i>Of which current:</i>		11,500	68,000	13,500				
	Overall Budget for Strategic Objective I:		44,700	111,900	41,900				
	<i>Of which capital:</i>		0	0	0				
	<i>Of which current:</i>		44,700	111,900	41,900				
II.	Strategic objective: Protect and promote human rights								
1	Indicator: Implementation of recommendations given by international human rights mechanisms, organizations and local mechanisms	Local and international mechanisms Reports regarding the implementation of International Instruments of Human Rights	Institutional reports on the implementation of recommendations	Institutional reports on the implementation of recommendations	Observance and implementation of human rights in accordance with international standards and applicable law enhanced				
2	Indicator: Prioritization and degree of implementation of the recommendations of the Ombudsperson Institution (OIK)	54% of recommendations have been implemented (2018-2019) 56% (2020) of the recommendations have been implemented	60%	85%	Level of implementation of recommendations of the Ombudsperson Institution (OIK) by institutions improved				
II.1	Specific objective: Strengthen the National System for Protection and Promotion of Human Rights (NSPPHR)								
1	Indicator: The Ombudsperson Institution is the most trusted institution for the protection and promotion of human rights	Evaluations in Reports of Local and International Organizations. Balkan Barometer Survey places (OI) as the most trusted	Number of requests addressed by citizens to the Institution of the People's Advocate	Number of requests addressed by citizens and	Credibility of and addressing of citizens' requests to the Ombudsperson Institution increased				

		institution by the citizens of Kosovo			resolved by the Institution of the People's Advocate				
2	Indicator: Electronic system for monitoring the implementation of the Ombudsman's recommendations (at local and central level), functionalized and generates data	The current system has been revised because there were shortcomings	The electronic system is fully functional		The electronic system is fully functional and generates continuous data	The system for monitoring the implementation of the Ombudsman Recommendations has been advanced			
Nr.	Action	Deadline	Budget			Source of financing	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
II.1.1	Monitor the process of implementation of OI recommendations addressed to ministries and municipalities	2021-2023	1.000	1.000	1.000	Kosovo Budget	OPM/OGG Ministries Municipalities Ombudsperson Institution (OIK) AGE	Report on monitoring the implementation of OI recommendations addressed to ministries and municipalities, published	Sector Reform Contract for Public Administration Reform Law NO. 05/L-021 on protection against discrimination Regulation No. 03/2017 on institutional mechanisms for protection against discrimination in government and municipalities
II.1.2	Draft a document (guidelines) for central and local government authorities on provision of prompt and timely responses to all requests	2021	6.000	0	0	Donor funding	OPM/OGG Parliamentary Committee on Human Rights Ministries	Guidelines on monitoring the implementation of the Ombudsperson's	Law NO. 05/L-021 on protection against discrimination

	and recommendations addressed by the Ombudsperson						Municipalities Ombudsperson Institution (OI)	recommendations, drafted Electronic system for monitoring the implementation of the Ombudsman's recommendations (at local and central level), functionalized and generates data Authorities at the central and local level of government respect the legal deadline for responding to requests and recommendations issued by the Ombudsperson	Law No. 05/1 -020 on gender equality Law No. 05/1 -019 on the ombudsperson Sector Reform Contract for Public Administration Reform.
II.1.3	Government implements the recommendations of Assembly committees, international bodies, the Ombudsperson, the Language Commissioner, the Independent Oversight Board of Kosovo, the National Audit Office, the Community Advisory Council, and NGOs on the implementation of laws, policies and human rights.	2021-2023	2.000	2.000	2,000	Kosovo Budget	OPM/OGG Ministries, Municipalities Agencies, Institutions of Justice, as well as all institutions to which recommendations are addressed	Number of recommendations implemented and of reports on monitoring the implementation of recommendations issued by international and national mechanisms	Government Decision No. 06/87 Reports with recommendations from local and international mechanisms

II.1.4	Establish a joint team to coordinate the process for implementing Ombudsperson's recommendations	2021	500	500	500	Kosovo Budget	OPM/OGG Ombudsperson Institution (OIK) AGE	The functional joint team conducts regular meetings and coordinates and monitors implementation of the recommendations, addressed to institutions at the central and local level of government	Law NO. 05/L-021 on protection against discrimination Law No. 05/1 -020 for gender equality Law No. 05/1 -019 for the ombudsman Regulation No. 03/2017 on institutional mechanisms for protection against discrimination in government and municipalities
II.1.5	The Labour Inspectorate gives priority to the investigation and handling of complaints related to alleged cases of discrimination committed in the public and private sectors Build the capacity of the Labour Inspectorate on discrimination, focusing on gender-based discrimination	On-going	0	0	0	The budget is foreseen within the MLSW Sector Strategy 2018-2022 National Plan for Gender Equality	Labour Inspectorate OPM/OGG Ministries Municipalities Ombudsperson Institution (OIK) Union of Independent Trade Unions of Kosovo (BSPK) Private sector businesses	Number of complaints received and investigated on grounds of discrimination in the public and private sector, disaggregated by gender and ethnicity; Number of ex officio investigations of discrimination cases in the public and private sector; Number of fines imposed; At least 20s of inspectors trained on dealing with cases of gender-based discrimination,	Law No. 2002/9 on the labour inspectorate in Kosovo Law NO. 05/L-021 on protection against discrimination Law No. 05/1 -020 on gender equality Law No. 05/1 -019 on the Ombudsman MLSW Sector Strategy 2018-2022 National Plan for Gender Equality;

								discrimination in employment; At least 3 (three) of female inspectors recruited % of increased inspections, specifically in the context of discrimination;	
II.1.6	Improve data management systems. Record the complaints received, the inspections undertaken and the disciplinary measures initiated, disaggregated by gender of the employees and of the alleged perpetrators	2022	0	10.000	0	Kosovo Budget	MLSW/Labour Inspectorate	Data recording and management system functional in terms of gender-based discrimination in employment, disaggregated by type of violation, gender of the person filing the complaint and of the person to whom the complaint is addressed.	Law No. 03/1-212 on labour Law No. 2002/9 on labour inspectorate in Kosovo Law No. 05/L-021 on protection against discrimination Law No. 05/1 -020 for gender equality
II.1.7	Organize a forum on structured cooperation with institutional actors from the executive, the legislature, the judiciary, the Ombudsperson, the police and civil society organizations dealing with human rights	2021	1.000	1.000	1.000	Budget Donors	OPM/OGG Ombudsperson Institution (OIK) AGE	Conference on the assessment of the human rights situation and the marking of the International Human Rights Day organized each year	Law No. 05/L-021 on protection against discrimination Law No. 05/1 -020 on gender equality Law No. 05/1 -019 on the Ombudsperson

II.1.8	To strictly respect and implement the recommendations of the National Mechanism against Torture which operates within the Institution of the People's Advocate by the competent institutions to which the recommendation / s have been addressed.	2021-2023	0	0	0	Budget Donors	Ombudsperson Institution (OI) KCS/MoJ National Mechanism against Torture MoH Department of Health in Prisons KRCT Kosovo Police	Number of controls and inspections performed Number of recommendations addressed and implemented by the competent institutions	Law No. 05/L-021 on protection against discrimination Law No. 05/1 -019 on the Ombudsperson
II.1.9	Systematic monitoring of protection, respect and implementation of human rights in the detention centres for foreigners, the Asylum Centre in Magure and Vranidoll, the conditions of which must necessarily be monitored as they may affect the basic rights of the persons accommodated in these centres	On-going	3.000	3.000	3.000	Kosovo Budget	OIK/ MKKT MIA KRCT International organizations	Number of visits made Reports on monitoring the situation in detention centres for foreigners drafted and accessible	European Convention for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment European Convention for the Protection of Human Rights and Fundamental Freedoms and its Protocols
II.1.10	Build the capacity of judges and prosecutors for handling cases when perpetrators with mental disorders are involved in criminal proceedings Build the capacity of judges and prosecutors for dealing with cases of gender-based violence, domestic violence and sexual harassment, using a victim-cantered approach	2021-2023	1.680	1.680	1.680	Kosovo Budget	Academy of Justice KJC KPC	Number of trainings held At least 60s of judges and prosecutors trained, Equal and non-discriminatory treatment of persons with mental disorders, in order to respect physical integrity and human dignity	United Nations Special Rapporteur on Torture Istanbul Convention; Criminal Code of Kosovo;

II.1.11	Measures are taken by the prison management to increase prisoners' confidence in the grievance system, as well as to ensure and guarantee the stability of the grievance system.	2021-2023	0	0	0	Kosovo Budget	KCS/MoJ Inspectorate of MoJ for KCS	The handling of prisoners' complaints done within set time limits, maintaining confidentiality and ensuring the stability of the grievance system Number of complaints received and reviewed, disaggregated by gender; Monitoring the work of management within the budgets, and reporting on findings;	Constitution of Kosovo Law No. 04/1-149 on the execution of penal sanctions Law No. 05/L -021 on protection from discrimination United Nations Special Rapporteur on Torture US Department of State Report on Kosovo 2018
II.1.12	Provide and develop cultural, sports and rehabilitation and re-socialization programs for prisoners	On-going	5.000	4.000	4.000	Kosovo Budget	KCS/MoJ NGOs and Centres for Social Work Municipalities Education Departments	Cultural programs and activities for rehabilitation and re-socialization of prisoners have been developed Number of activities carried out	Law No. 04/1-149 on the execution of penal sanctions
II.1.13	Competent institutions issue all the bylaws necessary for the implementation of the Law on Mental Health and ensure that	2021-2022	5.000	5,000		Kosovo budget	MH KCS/MoJ PHD	Bylaws implementing Law No. 05/L-025 on Mental Health drafted	Recommendations of the United Nations Special Rapporteur on torture

	persons with mental disabilities are placed and treated in accordance with that law and with international standards.							People with mental disabilities placed and treated in accordance with international law and standards.	Law No.05/L-025 on mental health
II.1.14	Organize systematic training programs on the Istanbul Protocol for all health professionals who may be called upon to examine persons deprived of their liberty, to ensure that these health professionals strengthen their potential understanding and limitations of medical examination in identifying, interpreting and documenting signs of torture and other forms of ill-treatment.	2021-2023	3.000	3.000	4.000	Kosovo budget, Donors	MH AoJ MoJ KJC KPC KP KBA PHD	Number of trainings held and of officials trained At least three information sessions held At least 60 health professionals trained	Report of the United Nations Special Rapporteur on Torture Recommendations of the Council of Europe
II.1.15	Organize systematic training programs on the Istanbul Protocol for lawyers, prosecutors and judges who may be involved in relevant court cases, in order to strengthen their potential understanding and limitations of medical examination in identifying, interpreting and documenting signs of torture and other forms of ill-treatment.	On-going	3.000	3.000	4.000	Kosovo budget, Donors	MH AoJ MoJ KJC KPC KP KBA PHD	Number of trainings held and number of officials trained At least three information sessions held At least 60 justice professionals trained	Report of the United Nations Special Rapporteur on Torture Recommendations of the Council of Europe
	Overall Budget for Specific Objective II.1:		31,180	34,180	21,180				
	<i>Of which, capital budget:</i>		0	0	0				

	<i>Of which, current budget:</i>		31,180	34,180	21,180				
II.2	Specific objective: Prevent, protect from and fight against discrimination								
1	Indicator: Number of complaints resolved versus those filed (exercised) on the grounds set out in Law No. 05/L-021 on Protection from Discrimination, as indicators for prevention and protection against discrimination	189 complaints (2018) There is no data on resolved complaints	Available data on resolved complaints	Available data on resolved complaints	Available data on resolved complaints	Equal treatment and equal opportunities for all citizens of Kosovo without any discrimination ensured			
2	Indicator: Level of public awareness on prevention and protection against discrimination	Low level of awareness in the minimum reporting of discrimination to relevant institutions	The number of reported cases of discrimination has increased	The number of reported and resolved cases of discrimination has increased	The number of reported and resolved cases of discrimination has increased	Legal Framework for Protection against Discrimination implemented			
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	References to documents
			2021	2022	2023				
II.2.1	Organize campaigns, roundtables, debates and other promotional activities for the package of human rights laws	2021-2023	5.000	5.000	5.000	Budget, Donors	OPM/OGG LO/OPM AGE Ministries Municipalities OIK EUOK OSCE NGOs	Projects tailored specifically to promote anti-discrimination legislation, implemented Number of campaigns, roundtables and debates organized at the national level	Law No. 05/L-021 on protection from discrimination Law No. 05/L -020 on gender equality Law No. 05/L-019 on ombudsperson

								<p>Amendment of the package of human rights laws encouraged</p> <p>Amendment of the Law on Protection from Discrimination encouraged, to specify the following:</p> <p>a) definitions relating to fines for offenses;</p> <p>b) a clear definition of sexual harassment in accordance with the Reform Directive;</p> <p>c) provisions according to which serious forms of discrimination should be punished with fines in larger amounts;</p> <p>d) clarity regarding the violation of the procedure for imposing sanctions.</p>	
II.2.2	Organize activities to raise awareness and educate the public on the importance of reporting discrimination cases, on how to properly file a complaint on	2021-2022	6.000	6.000	0	Budget, Donors	OPM/OGG AGE Ministries Municipalities OIK	# of awareness-raising campaigns on discrimination	Law No. 05/L-021 on protection from discrimination Law No. 05/L-020 on gender equality

	grounds of discrimination, and how to adequately report discrimination						EUOK OSCE NGOs Labour Inspectorate	reporting and grounds of discrimination; % of reported cases of discrimination;	Law No. 05/L-019 on ombudsperson
II.2.3	Promote the policy against sexual harassment in public administration bodies	2021-2022	7.000	5.000	0	Kosovo Budget, Donors EU EC	OPM/OGG AGE Ministries Municipalities OIK Kosovo Gender Studies Centre	Number of campaigns and promotional activities implemented Number of reported cases of sexual harassment	Law No. 05/L-021 on protection from discrimination Law No. 05/L -020 on gender equality Policy against sexual harassment in public administration bodies
II.2.4	Prevent discrimination in terms of the use of languages through promotional activities, to ensure the protection, preservation and promotion of the languages of communities whose mother tongue is not an official language.	2021-2023	5.000	5.500	6.000	Budget, Donors	OCA Office of the Language Commissioner	Number of projects supported for the promotion of language rights and the development of language diversity	Law No. 02/L-37 on the use of languages Law No. 05/L-021 on protection from discrimination Law No. 03/L-047 on the protection and promotion of the rights of communities and their members in the Republic of Kosovo
II.2.5	Prevent and eliminate prejudices and discriminatory language in the content of textbooks at all levels of pre-university education	2021-2023	Financed through MES budget	Financed through MES budget	Financed through MES budget	Kosovo budget, Budget of the process of developin	MES Council of Experts for Curricula and School Textbooks AGE	The Council of Experts for Curricula and School Textbooks ensures the implementation of school textbook standards as well as	Law No. 05/L-021 on protection from discrimination Law No. 05/L -020 on gender equality;

						g new textbooks	OPM/OGG	the elimination of discriminatory elements (language) in such textbooks;	Gender Action Plan; National Plan for Gender Equality; Guidelines on how to identify discrimination in textbooks, focusing on gender and sexual orientation
II.2.6	Organize activities with schools on the prevention of discrimination in school settings (prevention of hate speech, violence and school dropouts)	2021-2023	5000	5000	5000	Kosovo Budget/ Donors 5000 per year	MES Parents' Council Student Council MEDs Schools	Number of activities held. Number of students involved, who have benefited from these activities, disaggregated by gender.	Law No. 05/L-021 on protection from discrimination Regulation No. 21/2013 on the protocol for the prevention and reference of violence in institutions of pre-university education
II.2.7	Prevent discrimination on the grounds defined by the Law on Protection from Discrimination, through monitoring the process of vacancy announcements in the public and private sectors	2021-2023	0	0	0	Kosovo Budget	MIA/MPA Ministries (Human Resources Offices, Officials for Protection against Discrimination) Municipalities (Human Resources Offices, Officials for Protection against Discrimination)	Vacancies in the public and private sector without discriminatory and exclusion elements; Number of vacancies monitored; Number of sanctions or disciplinary measures imposed within the relevant institutions, for discriminatory treatment through vacancies;	Law No. 05/L-021 on protection from discrimination Law No. 05/L -020 on gender equality Law No. 05/L-019 on ombudsperson

							Ombudsperson Institution of Kosovo AGE OPM/OGG NGOs	Number of policies adopted in the public and private sector to prevent discrimination, especially discrimination in employment, as well as sexual harassment;	
II.2.8	Conduct research on citizens' perceptions of discrimination	2021	4.000	0	0	Donor funding	OPM/OGG AGE Ministries Municipalities OSCE EUOK UNDP	The research reflects the current parameters of awareness, experience and knowledge of citizens on discrimination and on the legislation on protection against discrimination.	Law No. 05/L-021 on protection from discrimination Law No. 05/L -020 on gender equality Law No. 05/L-019 on ombudsperson
II.2.9	Conduct research on civil servants' perceptions of discrimination	2021	4.000	0	0	Donor funding	OPM/OGG AGE Ministries Municipalities NGOs OSCE EUOK UNDP	The research reflects the current parameters of awareness, experience and knowledge of civil servants on discrimination, referral mechanisms and legislation on	Law No. 05/L-021 on protection from discrimination Law No. 05/L -020 on gender equality Law No. 05/L-019 on ombudsperson

								protection against discrimination.	
II.2.10	Take affirmative measures to improve the situation of marginalized communities, including women from remote rural areas, children, people with disabilities, communities, IDPs, etc.	2021-2023	20.000	27.000	20.000	Kosovo Budget, Donors	Ministries Municipalities OPM/OGG AGE Independent Agencies OSCE	Number of affirmative measures proposed and implemented Category of groups and number of beneficiaries from the implementation of affirmative measures	International Human Rights Instruments Law No. 05/L-021 on protection from discrimination Law No. 05/L -020 on gender equality
II.2.11	Ensure adequate indemnity and compensation of victims of discrimination in proportion to the material and non-material damage caused	2021-2023	4.000	4.000	5.000	Kosovo Budget	KJC PCK	Number of victims of discrimination compensated for suffered material and non-material damage Number of decisions issued by the courts	Law No. 05/L-021 on protection from discrimination European Convention on Human Rights Directive 2006/54/EC on the implementation of the principle of equal opportunities and equal treatment of men and women in matters of employment and occupation. 5 July 2006 Strasbourg, Official Journal of the European Union, L204/23, 26 July 2006)
II.2.12	Develop a training curriculum on non-discrimination, the necessity for which was identified in the training needs assessment for judges, prosecutors and other	2021-2023	1,275	1,275	1,275	Kosovo Budget, Budget of the	Academy of Justice KJC PKC OSCE	At least 15 trainings conducted for 150 judges and 105 prosecutors, with the possibility of	International Human Rights Instruments Law No. 05/L-021 on protection from discrimination

	officials dealing with human rights. This curriculum will be implemented for the next three years, i.e. 2021-2023					Academy of Justice	EUOK USAID	including officials dealing with human rights and gender equality officers. Number of officials trained	Law No. 05/L -020 on gender equality
II.2.13	Investigate with priority possible cases of attacks on journalists, domestic violence and hate crime, hate speech and discrimination, as well as cases that violate the rights of persons of the LGTBI community.	On-going	2,550	2,550	2,550	Kosovo Budget	KJC PCK AoJ Kosovo Police	Cases of attacks on journalists, domestic violence and hate crime, hate speech and discrimination, as well as cases of violation of the rights of persons of the LGTBI community, investigated and reviewed with priority. Number of decisions issued by the courts	Criminal Code of Kosovo Law No. 03/L-182 on protection from domestic violence Law No. 05/L-019 on ombudsperson, Law No. 05/L-021 on protection from discrimination Cooperation agreement between various agencies for addressing hate crimes in Kosovo, concluded in 2018 between the Ministry of Internal Affairs, the Office of the Chief State Prosecutor, the Kosovo Police, the Kosovo Judicial Council.
II.2.14	Collect, analyse and report cases related to discrimination, including cases of gender-based discrimination and sexual harassment , in accordance with the requirements of the Law on	On-going	0	0	0	Kosovo Budget	KJC PCK OPM/OGG AGE	Maintenance and reporting of statistical data, disaggregated by gender, on cases, procedures and decisions in cases of	Criminal Code of Kosovo Law No. 05/L-021 on protection against discrimination Law No. 05/L-020 on gender equality

	Protection from Discrimination and requirements of the Law on Gender Equality.							discrimination and (sexual) harassment	Kosovo Program for Gender Equality 2020-2024 and Action Plan 2020-2022.
II.2.15	Identify cases of complaints filed in the public and private sectors on the grounds of discrimination defined by the Law on Protection from Discrimination	On-going	0	0	0	Kosovo Budget	OIK Ministries Municipalities Labour Inspectorate	Number of discrimination complaints filed and of ex-officio initiated cases of discrimination in the public and private sector	Law No. 05/L -021 on protection from discrimination Law No. 05/L-020 on gender equality <u>Law No. 2002/9 on labour inspectorate</u>
II.2.16	Establish rules and procedures for change of sex marker in official documents	2022/2023	0	3.000	0	Kosovo Budget Donors	MIA Civil Registration Agency OPM/OGG AGE EUOK EC	Guidelines drafted, rules and procedures for change of sex marker clarified in official documents	Law No. 05/L -021 on protection from discrimination Law No. 04/L-003 on civil status
	Overall Budget for Specific Objective II.2:		63,825,	64,325	44,825				
	<i>Of which, capital budget:</i>		0	0	0				
	<i>Of which, current budget:</i>		63,825	64,325	44,825				
II.3	Specific objective: Establish and strengthen training system for human rights standards								
1	Indicator: Number of officials trained and trainings conducted related to international human rights standards and human and community rights legislation	133 officials trained in 2018-2019						Civil servants and law enforcement officials have the necessary capacity to refer, interpret and implement international human rights standards and human and community rights legislation in their day-to-day work	

No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	References to documents
			2021	2022	2023				
II.3.1	Update the training program on international human rights standards and human and community rights legislation	2021	1.950	1.950	1.950	Kosovo Budget, Donors	KIPA OPM /OGG AGE Office for Community Affairs Office of the Language Commissioner AoJ OSCE	Institutionalized training program on international human rights standards and on human and community rights legislation Training program of the Academy of Justice	International Human Rights Instruments Law No. 05/L-021 on protection from discrimination Law No. 05/L -020 on gender equality Law No. 02/L-37 on the use of languages Law No. 03/L-047 on the protection and promotion of the rights of communities and their members in the Republic of Kosovo
II.3.2	Organize trainings for capacity building of civil servants on the reference, interpretation and implementation of international standards on human rights and legislation on human and community rights in their day-to-day work	2021-2023	5.000	5.000	5.000	Budget, Donors	KIPA OPM/OGG AGE OSCE EC Council of Europe	Number of trainings held Number of civil servants who have attended the trainings, disaggregated by gender;	International Human Rights Instruments Law No. 05/L-021 on protection from discrimination Article 53 of the Constitution of the Republic of Kosovo
II.3.3	Conduct training of labour inspectors on sexual harassment, its legal definition and case referral.	2021-2022	4.000	4.000		Kosovo Budget	Labour Inspectorate MLSW AGE OPM/OGG	Number of trainings held Number of labour inspectors who have attended the trainings	Law on Protection from Discrimination Law No. 03/L-212 on Labour Law No. 2002/9 on the Labour Inspectorate in Kosovo

								Labour inspectors have the necessary knowledge to handle cases of sexual harassment in the workplace, in accordance with applicable laws	Law No. 03/L-017 on Amendment and Supplementation of the Law on Labour Inspectorate Law No. 05/L-020 on gender equality
II.3.4	Report on the number of trainings conducted for capacity building of judges and prosecutors in the field of human rights, with special emphasis on the case law and jurisprudence of the European Court of Human Rights (ECHR)	2021-2023	0	0	0	Budget of the Academy of Justice	Academy of Justice KJC PCK	Number of trainings held Number of judges and prosecutors who have attended the trainings Judges and Prosecutors with the necessary capacity to make decisions on cases based on the case law and jurisprudence of the European Court of Human Rights (ECHR)	AoJ Strategic Plan for 2019-2021 Training Program for 2019 NDS Measure 5
II.3.5	Develop relevant programs for judges, prosecutors, police officers and lawyers on international human rights standards with emphasis on: freedom of expression, hate speech, freedom of the media and signalling of journalists , in line with the	2021/2022	4.000	4.000		Budgeted, Donors	Academy of Justice Kosovo Academy for Public Safety KJC PCK KBA	Number of trainings held Number of officials who have attended the trainings	International Human Rights Instruments Article 53 of the Constitution of the Republic of Kosovo

	standards of the Council of Europe, with a particular focus on the judiciary.						Council of Europe Kosovo Police OSCE OPM/OGG	Judges, prosecutors, police officers and lawyers have the necessary knowledge of international human rights standards, with a focus on freedom of expression, hate speech, media freedom and whistle blowing of journalists, in line with the standards of the Council of Europe	
II.3.6	Train police officers on the definition of gender-based violence and sexual harassment in accordance with the Kosovo laws, what it covers, as well as how to handle these cases when they are reported to the police, in accordance with the Criminal Code of Kosovo	2021/2022	3.000	3.000		Kosovo Budget	Kosovo Academy for Public Safety Kosovo Police OPM/OGG AGE	Number of trainings held Number of police officers who have attended trainings Training courses updated to reflect amendments to the Criminal Code, related to gender-based violence and sexual harassment, with a focus on the victim.	Code No. 06/L-074 criminal code of the Republic of Kosovo Law No. 05/L-021 on protection from discrimination Law No. 05/L-020 on gender equality
II.3.7	Update the training modules and organize trainings for prosecutors and judges on the division of joint property after divorce, alimony, financial support of the spouse, gender-based crimes, in particular, domestic violence, sexual violence, sexual harassment, in particular after amendments and	2021/2022	1470	1470	1470	Budget, Donors	Academy of Justice OPM/OGG AGE KJC PCK	Training module updated to reflect amendments and supplementations to the Criminal Code, related to gender-based violence and sexual harassment.	Code No. 06/L-074 criminal code of the Republic of Kosovo Law No. 05/L-021 on protection from discrimination Law No. 05/L-020 on gender equality Family law Law on Inheritance

	supplementations to the Criminal Code							Number of trainings held Number of judges and prosecutors who have attended the trainings	Law on Protection against Domestic Violence Kosovo Program for Gender Equality (2020-2024) Istanbul Convention;
	Overall Budget for Specific Objective II.3:		19,420	19,420	8,420				
	<i>Of which, capital budget:</i>		0	0	0				
	<i>Of which, current budget:</i>		19,420	19,420	8,420				
	Overall budget for Strategic Objective II:		114,425	117,925	74,425				
	<i>Of which, capital budget:</i>		0	0	0				
	<i>Of which, current budget:</i>		114,425	117,925	74,425				
III.	Strategic objective: Ensure healthy lives and promote well-being for all								
1	Indicator: Quality health and social services for all categories of society		3%		10%		20%		Legal and policy framework in the field of health, social services, family and pension scheme advanced and implemented
2	Indicator: Degree of coverage of poor families by Social Assistance Schemes		45% (2015)		50%		70%		Living conditions improved for poor families and number of poor families - beneficiaries of the social assistance scheme reduced
III.1	Specific objective: Harmonize the legal framework with the Covenant on Economic, Social and Cultural Rights								
1	Indicator: Number of harmonized and approved laws		0		2		4		Legislation on social and family insurance completed, harmonized with the EU acquis and implemented

No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	References to documents
			2021	2022	2023				
III.1.1	Establish and ensure full functioning of the health insurance fund and access to health care	2023	0	0	0	Kosovo Budget	MH MF Treasury Department Central Bank of Kosovo	Sustainable and sufficient financial resources provided for the health sector to ensure provision of quality health services that are accessible and affordable for all citizens of the Republic of Kosovo.	LAW NO. 04/L-249 ON HEALTH INSURANCE
III.1.2	Commence the collection of premiums and the reimbursement of outpatient medicines as the first service under the health insurance fund Collect health insurance premiums from citizens; coverage of the cost of premiums for social categories from the Kosovo budget.	2022		30.000		Kosovo Budget	MH MF Treasury Department Central Bank of Kosovo	The process of collecting premiums and reimbursing outpatient medicines as the first service of the health insurance fund has been functionalized	LAW NO. 04/L-249 ON HEALTH INSURANCE AI No.07/2016 on the collection of premiums for mandatory health insurance
III.1.3	Organize public information campaigns and other health promotion and education projects, in order to increase the level of public awareness and of compliance with health standards	2021/2022	5.000	5.000		Kosovo Budget	MH	Number of campaigns held and promotional activities carried out	Health Sector Strategy (2017-2021)
III.1.4	Review and amend the legal framework on the Social Assistance Scheme	2020/2021	0	0	0	Donors The budget has been	Department for Social and Family Policies (DSFP),	Law No. 2003/15 on the Social Assistance Scheme harmonized and approved	MLSW Sector Strategy (2018-2022) Ombudsperson 2018 Report

						foreseen within MLSW Sector Strategy (2018-2022)	Legal Department of MLSW, OPM, MF, Municipalities		
III.1.5	Ministry of Labour and Social Welfare should, in cooperation with competent institutions and Civil Society Organizations, harmonize the Law on Labour with EU Directives	2021/2022	0	0	0	Kosovo Budget Donors	MLSW	The Law on Labour harmonized with EU Directives and approved	EU Gender Action Plan EU Directive on parental leave, EU Directive on equal treatment between men and women engaged in an activity in a self-employed capacity
III.1.6	Provide legal and institutional support for training, rehabilitation, promotion and professional preparation for suitable employment for persons with disabilities	2021/2022	25.000	30.000	30.000	Kosovo Budget	MLSW Centres for Vocational Training (CVTs) Centres for vocational ability, rehabilitation, and employment in Kosovo	Number of persons with disabilities who have benefited from the implementation of this law Each employer is obliged to employ a person with disability for every fifty (50) employee;	Law No. 03/L-019 on Vocational Ability, Rehabilitation and Employment of People with Disabilities
III.1.7	Pursuant to Law No. 04/L-092 on blind persons, exempt all blind persons from any direct taxes and fees, including property tax.	On-going	0	0	0	Kosovo Budget	Municipalities Ministry of Finances Property Tax Department OPM/OGG	Number of beneficiaries (blind persons) who have been exempted from paying property tax	Law No. 04/L-092 on blind persons Law No. 06/L-005 on immovable property tax

III.1.8	Draft a comprehensive law on persons with disabilities	2020/2021	0	0	0	Kosovo Budget	MLSW Department of Pensions	Comprehensive Law on Persons with Disabilities approved	MLSW Sector Strategy (2018-2022) Concept Document on social and family services
III.1.9	Report on grant support to NGOs licensed to provide social and family services	2021-2023	0	0	0	Budget foreseen within the budget of MLSW	MLSW	Number of licensed organizations that have received subsidies for the provision of social and family services	LAW NO. 02/L-17 ON SOCIAL AND FAMILY SERVICES
III.1.10	Establish a specific grant for social and family services	2021-2022	-	-	-	Kosovo Budget Regarding the budget for a specific grant, the law has not been adopted yet. The municipalities are operating from the general grant.	Government of Kosovo MLSW MF Association of Kosovo Municipalities (AKM)	Specific grant for social and family services defined and functionalized	Constitution of the Republic of Kosovo International Human Rights Standards Concept Document on social and family services Law No. 03/L-049 on Local Government Finance.
III.1.11	Organize public information campaigns and other promotional projects in order to inform citizens	On-going	4.000	4.000	4.000	Kosovo Budget, Donors	MLSW	Number of campaigns and promotional activities carried out	Constitution of the Republic of Kosovo

	about where they can receive services and what kind of social and family services are available						Department for Social and Family Policies	Level of inclusion of campaigns and promotional activities, with a focus on rural areas and marginalized groups	International Human Rights Standards Concept Document on social and family services
	Overall Budget for Specific Objective III.1:		34,000	69,000	35,000				
	<i>Of which, capital budget:</i>		0	0	0				
	<i>Of which, current budget:</i>		34,000	69,000	35,000				
III.2	Specific objective: Build capacity and raise social and institutional awareness on environmental protection								
1	Indicator: Public authorities cooperate and coordinate work in the development and adoption of any measure, standard or activity aimed at environmental protection	Local and international reports on the environmental situation	Implementation of the “Green Agenda”	Implementation of the “Green Agenda”	Laws and strategic policies on environmental protection and safety ³ implemented effectively				

³“Environment” is the natural environment: air, earth, water, climate, flora and fauna, on the integrity of intercommunication and cultural heritage as a part of environment created by man

2	Indicator: The information system on environmental issues is functional, transparent and timely informs citizens about environmental issues	Environment and Social Management Framework for the project 'Supporting Youth Inclusive Local Development in Kosovo'	Implemented public information campaigns and other projects for the promotion and education of the population for a healthy and safe environment		Is raised the awareness of citizens and institutions on environmental issues				
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	References to documents
			2021	2022	2023				
III.2.1	The Government of Kosovo initiates the establishment of an inter-institutional body to coordinate the processes related to the implementation of the "Green Agenda"	2022	0	5.000	0	Kosovo Budget, Donors	MEE Ministries OSP (Office of Strategic Planning) Municipalities OPM/OGG EU EC	By decision of the Government, an inter-institutional body established to coordinate processes related to the implementation of the "Green Agenda" The inter-institutional body has drafted the National Plan for the implementation of the "Green Agenda"	Law No. 03/L-025 on environmental protection Law No. 03/L-153 on Amending and Supplementing the Law No. 2003/3 on Kosovo forests; Strategy 2010-2020 on Forestry Development, Land Consolidation Strategy 2010-2020
III.2.3	Awareness-raising projects and advocacy campaigns for youth related to environmental protection (protection of flora and fauna)	2021-2022	10.000	10.000	0	Kosovo Budget, Donors	MEE MLG MAFRD/ Kosovo Forestry Agency MEST MCYS	Raising awareness of youth on environmental issues through civic engagement activities. Number of projects and advocacy	Law No. 03/L-025 on environmental protection Law No. 03/L-153 on Amending and Supplementing the Law No. 2003/3 on Kosovo forests;

							Municipalities	campaigns organized with and for youth	Strategy 2010-2020 on Forestry Development, Land Consolidation Strategy 2010-2020
III.2.4	Organize public information campaigns and other promotional projects to educate the population about a healthy and safe environment	2021-2022	7.000	6.000	6.000	Kosovo Budget, Donors	MEE MAFRD Municipalities Ministries NGOs European Commission	Number of promotional campaigns and activities carried out on ensuring a healthy and safe environment for citizens	Law No. 03/L-160 on air protection from pollution PRB Law No. 03/L-153 on Amending and Supplementing the Law No. 2003/3 on Kosovo forests; Strategy 2010-2020 on Forestry Development, Land Consolidation Strategy 2010-2020
III.2.5	To be continuously improved and updated the public information system, which would also serve as a measure for preventing the impact of air pollution on human health and life.	2021-2022	0	0		Kosovo Budget	MEE Environmental Protection Agency Kosovo Police	Information system on environmental issues is functional, transparent and timely informs citizens about environmental issues	Law No. 03/L-025 on environmental protection Law No. 03/L-160 on air protection from pollution.
III.2.6	Strengthen the capacities of prosecutors, judges and the Kosovo Police with training on handling cases deriving from Chapter XXVIII of the Criminal Code	2021-2022	4.000	4.000	4.000	Kosovo Budget Donors	Academy of Justice Kosovo Academy for Public Safety Kosovo Prosecutorial Council and Kosovo Judicial Council	Number of conducted trainings and number of officials trained from the judiciary, prosecution and police on criminal offenses related to the environment	Ombudsperson Institution-Annual Report 2018 Criminal Code of Kosovo

							Kosovo Police		
III.2.7	Kosovo Prosecutorial Council and Kosovo Judicial Council develop a database on handling of environment-related cases.	2021-2022	0	0	0	Kosovo Budget Donors	Kosovo Prosecutorial Council and Kosovo Judicial Council	Database on handling of environment-related cases functionalized	Ombudsperson Institution-Annual Report 2018
III.2.8	Municipalities, in close cooperation and coordination with the Minister, draft a plan on environmental protection and sustainable development within the territory of the municipality.	2021-2023	5.000	5.000	5.000	Kosovo Budget Donors	MEE MAFRD/AFK Municipalities MLG	Number of municipalities that have drafted and approved the plan on environmental protection and sustainable development within the territory of the municipality	SDG LAW No. 03/L-025 on Environmental Protection; Law No. 03/L-153 on Amending and Supplementing the Law No. 2003/3 on Forestry; Strategy on Forestry Sector Development 2010-2020 Land Consolidation Strategy 2010-2020
III.2.8.1	Municipalities, in close cooperation and coordination with the Minister, develop local programs for the protection of air from pollution and air quality management within municipalities in accordance with the Kosovo Strategy for the Protection of Air from Pollution.	2021-2023	6.000	6.000	6.000	Kosovo Budget Donors	MEE Municipalities MLG	Number of municipalities that have drafted and approved programs and measures to prevent or reduce the level of air pollution. Number of activities to implement programs for the prevention and reduction of air pollution.	Law No. 03/L-025 on Environmental Protection; Law No.2004/30 on the Protection of Air from Pollution
III.2.8.2	Competent institutions, in accordance with the applicable legislation, take the necessary actions to ensure food safety and	Ongoing	0	0	0	Kosovo Budget Donors	Food and Veterinary Agency of	Number of check-ups and preventive measures aimed at preventing risks to	Law No. 03/L-016 on Food

	public health and consumer protection.						Kosovo (FVAK) Kosovo National Institute of Public Health (NIPH) MAFRD MoH MTI Department for Consumer Protection Kosovo Police	public and consumer health related to food (local and imported food products). Number of measures imposed on those who risk food safety and public health and consumer protection.	LAW No. 02/L-78 ON PUBLIC HEALTH
III.2.8.3	Conduct continuous research on the impact of environmental factors on population health among men and women.	2021/2022				Kosovo Budget Donors	Kosovo National Institute of Public Health (NIPH)	Gender Analysis on the impact of environmental factors on men and women compiled; Research has been conducted and protective measures have been proposed to prevent the harmful effects of environmental factors on the health of the population. The public is regularly informed about the values of pollutants and their impact on health.	LAW No. 02/L-78 ON PUBLIC HEALTH Law on Gender Equality; Kosovo Program for Gender Equality 2019-2023;

III.2.8.4	Determine microclimatic conditions in school settings	2020	0	0	0	Donors WHO	Kosovo National Institute of Public Health (NIPH) MEST	The working methodology for school settings developed for the first time in Kosovo and chemical parameters with an impact on the health of children in public institutions analysed.	Kosovo National Institute of Public Health (NIPH)
III.2.8.5	Manage information on air quality, behavioural changes and communication services	2021-2022	0	0	0	Donors Millennium Challenge Corporation and Millennium Foundation Kosovo	Kosovo National Institute of Public Health (NIPH)	Advice on effects of the polluted environment provided, campaigns, trainings, and workshops designed for the government, institutions, civil society, NGOs, and journalists. Assistance to NIPHK on informing the public and collecting and interpreting ecological and health information for vulnerable groups of the population. Statistical analysis of morbidity and mortality data resulting from air pollution.	Kosovo National Institute of Public Health (NIPH) Law No.03/L-160 on the Protection of Air from Pollution
III.2.9	Ensure continuous control of drinking water quality, including protected sanitary water areas	2021-2023	-	-	-	Kosovo Budget Donors	Kosovo National Institute of	Number of controls performed as well as recommendations	LAW NO. 02/L-78 ON PUBLIC HEALTH

							Public Health (NIPH)/Water facilities	addressed to and implemented by competent institutions	AI No. 16/2012 on quality of water for human consumption
	Total budget for the Specific Objective III.2:		32,000	36,000	21,000				
	<i>Of which, capital:</i>		0	0	0				
	<i>Of which, current:</i>		32,000	36,000	21,000				
III.3	Specific Objective: Guarantee workers' rights in accordance with international standards								
1	Indicator: % of workplace injuries including fatal injuries	14 in 2017 21 in 2018	The number of injuries in the workplace has decreased, including fatal injuries	The number of injuries in the workplace has decreased, including fatal injuries	Health and safety at work in accordance with international standards ensured				
2	Indicator: implementation of workers' rights in accordance with international standards	Revision of legal framework	Implementing the necessary amendments to the relevant laws	Harmonization and Approval of the legal framework	Legal framework on the protection of workers' rights in the public and private sector advanced Legal framework in line with the EU Acquis in the field of safety and health at work.				
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
III.3.1	Increase the number of inspections and inspectors, for strict monitoring of the implementation of the Labour Law and the Law on	2021/2022	0	0	0	Kosovo Budget	MLSW Labour Inspectorate	Number of additional inspectors engaged within the Labour Inspectorate, and	NPISAA LAW NO. 04/L-161 ON SAFETY AND HEALTH AT WORK

	Safety and Health at Work, or for amending the laws that ensure safety and health at work.						National Council for Safety and Health at work	Number of inspections conducted and fines issued The employee is entitled to safety at work, protection of health and a suitable working environment, in accordance with this law and the Law on Safety and Health at Work, protection of workers' health and protection of the working environment.	LAW NO. 03/L-212 I ON LABOUR LAW NO. 2002/9 ON LABOUR INSPECTORATE
III.3.2	Strengthen institutional capacity in the Labour Inspectorate	On-going	-	-	-	Kosovo Budget	MLSW Labour Inspectorate	Number of inspections in high-risk sectors increased	MLSW Sector Strategy 2018 - 2022; National Strategy for Development
III.3.3	Monitor strict implementation of the Labour Law and the Law on Safety and Health at Work	On-going	1,000	1,000	1,000	Kosovo Budget	MLSW Labour Inspectorate Health Inspectorate – Ministry of Health	Reports on monitoring strict implementation of the Labour Law and the Law on Safety and Health at Work, drafted	MLSW Sector Strategy 2018 - 2022
III.3.4	Strengthen the capacity of the Labour Inspectorate to address informal employment	2021-2022	0	0	0	No additional costs Budget included in the MLSW Action	MLSW/Labour Inspectorate MoF, MLG, KIPA, KSA	Training program implemented and number of inspectors trained Preliminary gender analysis on the inclusion of men and	MLSW Sector Strategy 2018-2022 Law on Gender Equality; National Program for Gender Equality 2019-2023;

						Plan and Sector Strategy 2018-2020		women in the informal economy, conducted through the Labour Force Survey.	
III.3.5	The Ministry of Labour and Social Welfare creates a legal basis on workers' insurance from accidents and disasters at work and occupational diseases.	2021/2022	20.000	20.000	20.000	Kosovo Budget	MLSW National Council for Safety and Health at Work	Establishing a legal basis would enable the creation of a joint fund of employers and employees, which would provide Kosovo workers and their families with a dignified treatment in the event of an accident at work	LAW No. 04/L-161 ON SAFETY AND HEALTH AT WORK LAW No. 03/L-212 I ON LABOUR
	Total budget for the Specific Objective III.3:		21,000	21,000	21,000				
	<i>Of which, capital:</i>		0	0	0				
	<i>Of which, current:</i>		21,000	21,000	21,000				
III.4	Specific Objective: Develop rehabilitation and treatment programs for alcohol and drug addiction								
1	Indicator: Number of meetings held and of initiatives taken during the year		1	2	3			Task Force against Narcotics on Youth and Security at Schools functionalized	
2	Indicator: Number of drug users who have benefited from drug rehabilitation and treatment programs		No data available	2	3			Drug rehabilitation and treatment programs developed	
3	Indicator: Programs have been designed for Prevented stigma	Report on the assessment of stigma and discrimination of persons		Programs developed	Programs developed and			Preventing the stigma and discrimination of people affected by HIV-AIDS and TB	

	and discrimination of people affected by HIV-AIDS and TB	affected by HIV-AIDS and TB				implemented			
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
III.4.1	Develop rehabilitation and treatment programs for alcohol and drug addiction for key populations	2021-2023	4.000	5.000	5.000	Kosovo Budget Donors	MoH National Institute of Public Health (NIPH) DHP Global Fund in Kosovo	Rehabilitation programs and treatment of key populations with alcohol and drug addiction designed; The moderator of the action is MoH, while the NIPHK is a participant in the working groups for drafting strategic documents and programs, providing professional and scientific expertise.	LAW No. 04/L-125 ON HEALTH Law No.02/L-128 on Narcotic Medicines, Psychotropic Substances and Precursors
III.4.2	Construct a Rehabilitation Centre for people with drug addictions	2022-2023	0	50.000	0	Kosovo Budget Donors	MoH Psychiatric Clinic –UCCK	Rehabilitation Centre for people with drug addictions constructed Number of persons who have benefited and received services from the Rehabilitation Centre	LAW No. 04/L-125 ON HEALTH Kosovo Mental on Health Strategy 2008 - 2013
III.4.3	Develop programs for prevention and elimination of stigma and prejudice and for treatment of persons with HIV	On-going	3.000	3.000	3.000	Kosovo Budget Donors	MSH National Institute of Public Health (NIPH) DHP	Programs for prevention and elimination of stigma and prejudice and treatment of persons with HIV, designed and implemented	Ombudsperson Institution Report with ex-officio Recommendations, Case No. 305/2019 regarding the treatment

							Global Fund for the Advocacy Group for the HIV and TB Program in Kosovo - AGP		of persons with HIV and AIDS in Kosovo
III.4.4	Build professional capacity for health promotion and education, including sexual and reproductive health, as well as the specific health needs of women and men	On-going	2.000	3.500	4.000	Kosovo Budget Donors	MSH National Institute of Public Health (NIPH) Civil Society Media	Number of campaigns and activities organized related to information, education and counselling on sexual and reproductive health	Law No. 02/1-76 on Reproductive Health Law No. 04/1-125 on Health Health Sector Strategy 2017-2021;
III.4.5	Conduct periodic assessments of the potential level of stigma and discrimination and the quality of services provided to key populations at risk of HIV and PLHIV.	On-going	2.500	2.500	3.000	Kosovo Budget Donors	MoH World Health Organization (WHO) NGOs dealing with protection and promotion of rights of persons affected by HIV	Reports, and periodic assessments conducted Persons at risk of HIV and PLHIV are treated humanely and receive the necessary health services, etc.	LAW NO. 02/L-76 ON REPRODUCTIVE HEALTH LAW NO. 04/L-125 ON HEALTH Law No.02/L-78 on Public Health AI Law No. 02/L-109 for prevention and fighting against infectious diseases
III.4.6	Provide humane treatment and necessary health services to persons affected by Tuberculosis (TB)	On-going	4.000	6.000	6.000	Kosovo Budget Donors	MoH World Health Organization (WHO) NGOs dealing with protection and promotion of rights of persons affected by TB	Number of individuals affected by Tuberculosis (TB) treated humanely and receiving the necessary health services, etc.	LAW NO. 04/L-125 ON HEALTH Law No.02/L-78 on Public Health Law No. 02/L-109 for prevention and fighting against infectious diseases.

III.4.7	The Ministry of Education organizes an awareness-raising campaigns in schools on the consequences of drug use aimed at prevention	On-going	4.000	5.000	5.000	Kosovo Budget Donors	MEST MoH MCYS NGOs dealing with the protection and promotion of the rights of persons using narcotics	Number of activities carried out to raise the awareness of young people about the consequences of drug use	Legislation in force prohibiting the use of narcotics... Program for schools promoting health
III.4.9	The Ministry of Justice ensures that drug addicts who are serving sentences in correctional Centres (prisons) receive appropriate treatment for their addiction.	On-going	2.000	3.000	4.000	Kosovo Budget Donors	MoJ Kosovo Correctional Service Kosovo Probation Service NGO “Labyrinth”	Number of persons who have received services At least 30 people addicted to narcotics have received proper services and treatment	LAW No. 04/L-149 ON EXECUTION OF PENAL SANCTIONS
	Total budget for the Specific Objective III.4:		21,500	78,000	30,000				
	<i>Of which, capital:</i>		0	50,000	0				
	<i>Of which, current:</i>		21,500	28,000	30,000				
	Total budget for the Specific Objective III:		108,500	204,000	107,000				
	<i>Of which, capital:</i>		0	50,000	0				
	<i>Of which, current:</i>		108,500	154,000	107,000				

IV.	Strategic Objective: Facilitate access to the justice system								
1	Indicator: Fair and equal treatment before judicial bodies and all other bodies administering justice	Policy measures arising from the Functional Review of the Rule of Law Sector.	Rule of Law sector Strategy adopted	Rule of law sector strategy implemented	Fair and effective access to justice for all and without discrimination ensured				
2	Indicator: % of cases resolved through extra-judicial remedies	Policy measures arising from the Functional Review of the Rule of Law Sector.	Policy measures resulting from the Functional Review of the Rule of Law Sector implemented.	The number of complaints regarding the claims for the delay of court proceedings related to the settlement of various cases by the court has decreased	Greater access to justice as well as more efficient rule of law and functioning through extra-judicial remedies ensured				
IV.1	Specific Objective: Increase case handling efficiency in courts and prosecution offices								
1	Indicator: Reduced number of backlog cases in courts and prosecution offices	245,515, backlog cases (2019)	150,000 backlog cases		Courts and prosecution offices effective and efficient in handling and rendering decisions on cases				
2	Indicator: Adherence to legal procedures and deadlines, issuance of complete and law-based	Strategic Plan for the Kosovo Judiciary 2020 – 2022 2: Strategic Pillar	Effective implementation of the Strategic	The Strategic Plan for	Legal security for citizens ensured and rule of law established				

	decisions, timely and correct implementation of decisions given by courts	II. Effective and Efficient Administration of Justice;		Plan for the Kosovo Judiciary 2020 - 2022	the Kosovo Judiciary 2020 - 2022 has been fully implemented				
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
IV.1.1	Reduce and resolve backlog cases through the inclusion of free legal professions, including mediators, notaries and private enforcement agents	2021-2023	0	0	0	Kosovo Budget Donors	Ministry of Justice, Department of Free Legal Professions KJC KPC USAID UNDP	Free legal professions involved in the resolution of these cases to ensure this large number of backlog cases is resolved as soon as possible.	Constitution of Kosovo; Law on Enforcement Procedure; Law on Notary and Law on Mediation; Strategic Plan on Kosovo Judiciary 2020 – 2022
IV.1.2	Undertake the legislative initiative of proposing a law on the protection of the right to a trial within a reasonable timeframe, which would determine the legal remedies for cases involving the delay of court proceedings in accordance with international instruments on human rights	2022	0	4.000	0	Kosovo Budget Donors	MoJ	Effective remedies have been established for cases involving delays in court proceedings, in accordance with international instruments on human rights and freedoms, in order to prevent violations or in the form of compensation.	Constitution of Kosovo; International Instruments on Human Rights; Reports of Local and International Organizations Ombudsperson Institution – Annual Report for 2018

IV.1.3	Reduce the number of prescribed cases of citizens at courts and prosecution offices	On-going	0	0	0	Kosovo Budget	KJC KPC	The statute of case prescription in courts and prosecution offices reduced	Ombudsperson Institution – Annual Report for 2017
IV.1.4	Councils thoroughly investigate the prescribed cases individually, without any exceptions, and initiate appropriate procedures against those responsible for allowing the prescription of court cases.	On-going	0	0	0	Kosovo Budget	KJC KPC	Number of investigations undertaken and measures initiated and imposed in relation to cases of prescription of cases in courts and prosecution offices.	Ombudsperson Institution – Annual Report for 2017 Law No. 06/L-057 on the disciplinary responsibility of Judges and Prosecutors
IV.1.5	Ensure access to justice of citizens lacking sufficient financial means, especially for victims of gender-based violence, sexual violence, non-majority communities and displaced persons	On-going	15.000	15.000	15.000	Kosovo Budget Donors	Agency for Free Legal Aid and specialised NGOs (CLARD) etc.	Number of citizens who have received free services for access to justice, disaggregated by ethnicity and gender of beneficiaries	LAW No. 04/L-017 ON FREE LEGAL AID Istanbul Convention; Kosovo National Strategy on the Protection against Domestic Violence 2016-2020;
IV.1.6	Ensure sustainable funding and the presence of the Agency for Free Legal Aid (Agency) in all municipalities, by increasing the number of legal aid officers in the Agency's regional offices	2021/2023	30.000	30.000	30.000	Kosovo Budget Donors	Agency for Free Legal Aid and specialised NGOs (CLARD) etc.	The number of legal aid officers in the Agency's regional offices increased	LAW No. 04/L-017 ON FREE LEGAL AID Istanbul Convention; Kosovo National Strategy on the Protection against Domestic Violence 2016-2020;

IV.1.7	Ensure greater number of representations in courts through sustainable funding.	2021/2023	10.000	10.000	10.000	Kosovo Budget Donors	Agency for Free Legal Aid and specialised NGOs (CLARD) etc.	Number of parties represented in the courts increased	LAW No. 04/L-017 ON FREE LEGAL AID Istanbul Convention;
IV.1.8	Ensure access to the justice system for asylum seekers, refugees, stateless persons, providing them with adequate institutional translation into the official languages and the language they understand.	On-going	5.000	5.500	5.000	Kosovo Budget Donors	KJC KPC	Number of translation services provided Number of people who have received translation services in their own language	LAW No. 02/L-37 ON THE USE OF LANGUAGES European Convention for the Protection of Human Rights and Fundamental Freedoms and its Protocols
	Total budget for the Specific Objective IV.1:		60,000	64,500	60,000				
	<i>Of which, capital:</i>		0	0	0				
	<i>Of which, current:</i>		60,000	64,500	60,000				
IV.2	Specific Objective: Functioning of the Mediation System								
1	Indicator: Number of mediation services provided	A total of 11,530 cases are in mediation procedure, while about 9,320 cases have resulted in resolving the disputes		Increasing mediation cases	Increasing the number of mediation cases progressively from year to year			Mediation System is functional and serves to facilitate citizens' access to the justice system	

2	Indicator: Number of persons who have benefited from the mediation service by ethnicity and gender	No data available	Beneficiary data by ethnic and gender structure available	Beneficiary data by ethnic and gender structure available	Mediation system accessible to all categories provided by law				
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
IV.2.1	Organize awareness-raising campaigns to inform citizens about the possibility of using mediation and to promote the mediation process	2021-2022	6.000	5.000	-	Kosovo Budget Donors	MoJ KJC Kosovo Prosecutorial Council	Promotional activities carried out related to public awareness of mediation and mediation Centres	Law No. 06/L-009 on Mediation
IV.2.2	Promote and provide mediation as a tool of alternative dispute resolution for all vulnerable categories in accordance with applicable law, as well as provide adequate compensation and funding for this service	2021-2023	5.000	5.000	5.000	Kosovo Budget Donors	MoJ KJC Kosovo Prosecutorial Council	The necessary budget has been provided for the functioning of the mediation service Number of beneficiaries of mediation as a means of alternative dispute resolution	Law No. 06/L-009 on Mediation
IV.2.3	Use where appropriate informal dispute resolution mechanisms in cases of child offenders, <i>including the implementation of mediation measures and restorative practice for juveniles in conflict with the law.</i>	2021-2023	0	0	0	Kosovo Budget Donors	State Juvenile Prosecutor Kosovo Correctional Service and Kosovo Probation Service MoJ AFLA	Restorative justice, an alternative approach to resolving the consequences of committing a crime, promoted	Law No. 06/L-009 on Mediation CODE NO. 06/L-006 OF JUVENILE JUSTICE Convention on the Rights of Children, Articles 37, 39, 40 of the CRCh

							NGOs that provide free legal aid		
	Total budget for the Specific Objective IV.2:		11,000	10,000	5,000				
	<i>Of which, capital:</i>		0	0	0				
	<i>Of which, current:</i>		11,000	10,000	5,000				
IV.3	Specific Objective: Improve the implementation of the right to free legal aid								
1	Indicator: Number of free legal aid beneficiaries	4,924 (2018) In 2018, in the Agency for Free Legal Aid there was an increase of over 40% in the number of free legal aid beneficiaries compared to 2017	Increasing the number of beneficiaries of free legal aid		The number of beneficiaries of free legal aid has increased progressively from year to year	Realization of the Right to free legal aid in accordance with the legislation in force			
2	Indicator: Number of cases for which free legal aid services have been provided in accordance with the authorizations defined by the Law on Free Legal Aid	4,924 (cases) 2018	Increasing the number of cases for which free legal aid services have been provided		Increasing the number of cases progressively from year to year	Equal and effective access to justice ensured for citizens who do not have sufficient financial means.			
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				

IV.3.1	Inform and raise public awareness about the exercise of the right to free legal aid, in order to provide efficient access to justice to citizens who do not have sufficient financial resources.	2021-2023	0	0	0	Kosovo Budget Donors	Agency for Free Legal Aid (AFLA) State Prosecutor's Office	The awareness of citizens regarding the realization of the right to free legal aid has increased through various forms and activities of promotion.	LAW NO. 04/L-017 ON FREE LEGAL AID
IV.3.2	Increase substantially the budget for the free legal aid program.	2021-2022	10.000	20.000	20.000	Kosovo Budget Donors t	Government of Kosovo MoF AFLA	The necessary budget has been provided for the quality provision of free legal aid	LAW NO. 04/L-017 ON FREE LEGAL AID
IV.3.3	Enhance cooperation between the Agency for Free Legal Aid and Non-Governmental Organizations that provide free legal aid	On-going	0	0	0	Kosovo Budget Donors	Agency for Free Legal Aid Regional Office for Free Legal Aid NGOs providing free legal aid	Memorandum of Understanding concluded between the Agency for Free Legal Aid and Non-Governmental Organizations that provide free Legal Aid	LAW NO. 04/L-017 ON FREE LEGAL AID
IV.3.4	NGOs provide authorized legal services based on criteria set by the Council, on the proposal of the Director of the Agency for Free Legal Aid	2021-2022	0	0	0	Kosovo Budget Donors	Agency for Free Legal Aid NGOs providing free legal aid	The criteria are defined and services are provided according to the criteria	LAW NO. 04/L-017 ON FREE LEGAL AID
	Total budget for the Specific Objective IV.3:		10,000	20,000	20,000				
	<i>Of which, capital:</i>		0	0	0				
	<i>Of which, current:</i>		10,000	20,000	20,000				

IV.4 Specific Objective: Mitigate obstacles to the protection of victims of crime, in particular for survivors of gender-based violence, including domestic violence;									
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
1	Indicator: Sustainable funding for the Crime Victims Compensation Program	EUR 87,000 have been allocated for 2018	100.000 Euro	150.000 Euro				Access to Justice provided to victims of crime in accordance with applicable legislation and international human rights standards	
2	Indicator: The number of victims of crime who have been compensated for the suffered damage	1 case in (2017) 10 case in (2018)	Increasing the number of cases who have received compensation for the damage caused	Increase in the number of cases that have received compensation for damage caused progressively from year to year			Compensation of victims done in accordance with applicable legislation by providing justice, dignity and respect for victims of crime		
IV.4.1	Report on sustainable funding for the crime victim compensation program, provided for by the Law No. 05/L -036 on Compensation of Victims of Crime	2021-2023	0	0	0	Kosovo Budget Donors	MoJ Commission for compensation of the victim of crime KPC KJC Office for Victim Protection and Assistance Offices for free legal aid	Law No. 05/L -036 on Compensation of Victims of Crime implemented, and victims compensated for the damage suffered Number of victims who have received compensation in accordance with Law No. 05/L -036 on Compensation of Victims of Crime	Council Directive 2004/80/EC dated 29 April 2004 regarding compensation of the victims of crime. Law No. 05/L -036 on compensation of victims of crime

							NGOs that provide free legal aid to victims.		
IV.4.2	Mitigate obstacles to the protection of victims of crime, in accordance with the legal obligations of relevant institutions	2021/2022	0	0	0	Kosovo Budget Donors	<p>MoJ Commission for the compensation of the victim of crime KPC KJC Office for Victim Protection and Assistance Offices for free legal aid Health and social care institutions Kosovo Police NGOs that provide free legal aid to victims.</p>	<p>The Law on Compensation of Victims of Crime amended and adopted</p> <p>Competent institutions that come into contact with the victim inform the victims in a timely manner about the right to compensation in accordance with legal obligations</p>	<p>Council Directive 2004/80/EC dated 29 April 2004 regarding compensation of the victims of crime.</p> <p>Law No. 05/L -036 on compensation of victims of crime</p>
IV.4.3	Provide support in realizing the right to compensation for children, women and victims of trafficking in human beings.	On-going	0	0	0	Kosovo Budget Funds from the Program for compensation of victims of crime captures a budget in	<p>MD MPB MF MPMS</p>	<p>Total number of applicants:</p> <ul style="list-style-type: none"> • number of applicants who have been denied compensation • number of applicants who have 	<p>Council Directive 2004/80/EC dated 29 April 2004 regarding compensation of the victims of crime. Law No. 05/L -036 on compensation of victims of crime CRIMINAL CODE NO. 06/L-074 OF THE REPUBLIC OF KOSOVO</p>

						the amount of close to EUR 100,000, which exists as a regular budget line		<ul style="list-style-type: none"> • been awarded compensation amount of compensation provided to the applicants 	Law No. 04/L-2018 on Preventing and Combating Trafficking in Human Beings and Protection of Victims of Trafficking.
IV.4.4	In order to inform the public opinion, to organize and hold promotional activities for the promotion of the Program for compensation of victims of crime ⁴	On-going	3.000	4.000		Kosovo Budget Donors	MoJ Commission for the Compensation of Victims of Crimes	Right to compensation for victims of crime promoted through awareness campaigns, debates or other forms of promotion.	Law No. 05/L -036 on compensation of victims of crime
IV.4.5	Assess the respect of human rights in criminal proceedings in Kosovo	On-going	0	0	0	Kosovo Budget	KJC KPC KRCT	Rights of prisoners observed in accordance with the standards set by applicable law and international human rights standards	CRIMINAL CODE No. 06/L-074 OF THE REPUBLIC OF KOSOVO
IV.4.6	Provide and ensure access to justice for victims of war and victims of sexual violence	On-going	0	0	0	Kosovo Budget	Government Commission for Recognition and Verification of the Status of Violent Persons during the Koso	Number of criminal reports and indictments filed for sexual violence	Constitution Kosovo International Instruments on Human Rights CRIMINAL CODE No. 06/L-074 OF THE REPUBLIC OF KOSOVO

⁴ Kosovo Law 05/L-036 on Compensation of the Victims of Crime shall regulate the right to compensation for victims of violent crimes and their dependents. The law was passed in 2015 listing violent crimes compensated by the Victim Compensation Fund. Crimes to be compensated include: trafficking in human beings, rape, child sexual abuse, murder, and domestic violence crimes as defined by law for protection from the Violence family.

							vo Liberation War Prosecutor's Office Court		
	Total budget for the Specific Objective IV.4:		3,000	4,000	0				
	<i>Of which, capital:</i>		0	0	0				
	<i>Of which, current:</i>		3000	4,000	0				
IV.5	Specific Objective: Ensure implementation of women's property and inheritance rights, and of property rights of communities and IDPs								
1	Indicator: Property registration rate on behalf of women (%)	12 (2017) ⁵		18(%)	25(%)		Women's access to property and their registration as joint owners increased		
2	Indicator: Level of realization of property rights of communities and IDPs	No data available 29,450 decisions are in the process of implementation		Increasing the number of implemented decisions	Increasing the number of decisions implemented progressively from year to year		Access to property rights of communities and IDPs increased		
No.	Action	Deadline	Budget			Source of funding	Leading and supporting institution	Output	Reference to documents
			2021	2022	2023				
IV.5.1	Ensure registration of joint property on behalf of both spouses	2021-2023	0	0	0	No additional costs	Kosovo Cadastral Agency (KCA) Municipalities AGE	Joint property registered on behalf of both spouses	Constitution of Kosovo Law on Family Law on Inheritance

⁵<http://ask.rks-gov.net/media/4519/burrat-dhe-grate-2016-2017.pdf>

									Law on Protection against Discrimination
IV.5.2	Organize awareness-raising campaigns on the right to inheritance and property	2021-2023	6.000	5.000	5.000	Kosovo Budget Donor Funding	MoJ, AGE, Municipalities MLG	Campaigns and promotional activities carried out	NDS: Measure 13 Strengthening the property rights system; National Strategy for Property Rights in Kosovo 2016-2020
IV.5.3	Ensure implementation of property rights of communities and IDPs through the implementation of final decisions issued by the KPCVA, or subsequent organ	2021-2023	0	0	0	Kosovo Budget Donor Funding	KPCVA Executive Secretary Kosovo Police	Restitution of property rights of communities and IDPs, as a result of the implementation of KPCVA decisions Number of final decisions implemented	Law 05/L-010 on the Kosovo Property Comparison and Verification Agency
IV.5.4	The KPCVA enforces eviction orders under its executive powers and facilitates the possible transfer and removal of illegal occupants.	2021-2023	0	0	0	No additional costs	KPCVA Kosovo Police	Number of eviction orders issued, whether of illegally occupied or re-occupied properties <i>Eviction of illegal occupants from relevant properties under the executive powers of the Agency</i>	Decisions of the Constitutional Court Law 05/L-010 on the Kosovo Property Comparison and Verification Agency
IV.5.5	Ensure the decisions of the Constitutional Court on property issues are fully respected and implemented promptly	2022-2023	0	0	0	Kosovo Budget	KPCVA Executive Secretary	Number of decisions implemented regarding property rights	Decisions of the Constitutional Court Law 05/L-010 on the Kosovo Property Comparison and Verification Agency
IV.5.6	Ensure full implementation of the provisions of Law No. 02/L-37 on	2021-2023	0	0	0	Kosovo Budget	(KPCVA) Courts	Members of non-majority communities	Law 05/L-010 on the Kosovo Property

	the Use of Languages to ensure that members of non-majority communities can access information and participate in all proceedings affecting their property rights.						Prosecutor's Office Office for Community Affairs Office of the Language Commissioner	may access information and may participate in all proceedings in which their property rights are affected in accordance with the provisions set out in Law No. 02/L-37 on the Use of Languages	Comparison and Verification Agency Law No. 02/L-37 on the Use of Languages
IV.5.7	Pursuant to Regulation No. 01/2008 on Return of Displaced Persons and Sustainable Solutions, the Government establishes a Central Complaints Commission	2021	1.000	1.000	1.000	Kosovo Budget	MCR OPM MLSW MoF MEE UNHCR	The government has decided to establish a Central Complaints Commission	Regulation on the Return of Displaced Persons and Sustainable Solutions 01/20008
IV.5.8	MOCR prepares relevant action plan in compliance with municipal priorities, to assisted the Municipality in meeting its obligations in relation to the process of return and reintegration based on Regulation on Municipal Offices for Communities and Returns drafts the Plan Municipal Action for Returns	2021/2023	10.000	10.000	10.000	Kosovo Budget Donors	MCR Municipalities MOCR (Municipal Offices for Communities and Return) MLG UNHCR	Number of plans developed and approved Category and number of persons who have benefited	Regulation on the Return of Displaced Persons and Sustainable Solutions 01/20008 Regulation no. 02/2010 on municipal offices for communities and returns
	Total budget for the Specific Objective IV.5:		17,000	16,000	16,000				
	<i>Of which, capital:</i>		0	0	0				
	<i>Of which, current:</i>		17,000	16,000	16,000				
	Total budget for the Specific Objective IV:		101,000	114,500	101,000				

	<i>Of which, capital:</i>		0	0	0				
	<i>Of which, current:</i>		101,000	114,500	101,000				
	Total budget for the Action Plan:		368,625	548,325	524,325				
	<i>Of which, capital:</i>		0	50,000	0				
	<i>Of which, current:</i>		368,625	498,325	324,325				